

Biography – Richard King

Qualifications:

- ♦ Master of Management Studies (Economics), University of New South Wales, 1996
- ♦ Bachelor of Arts, University of Western Australia, 1988
- ♦ Prince2 Project Management, Tanner James Management Consultants (1999)
- ♦ Diploma of Resource Management, ACT Accreditation Authority, 1995
- ♦ Diploma in Applied Thai Language, ACT Accreditation Authority, 1995
- ♦ Graduate, Royal Thai Army Command and General Staff College, 1993
- ♦ Certificate IV in Training and Assessment, 2013
- ♦ Practitioner's Certificate (Mediation and Conciliation), Australian Institute of Arbitrators and Mediators, 2002

Training and Skills:

- ♦ Additional training undertaken includes: Self-funded work experience in the U.S.A., The Effective Facilitator, Delivering the ROI in Your Policy Making Process, Australian Institute of Management 'Transition to Business Program', as well as attendance and presentation at numerous professional seminars and conferences.

Professional Associations:

- ♦ Associate Fellow, Australian Institute of Management
- ♦ Member, Institute for Learning Practitioners
- ♦ Member, International Association of Facilitators
- ♦ Member, Australian Defence Colleges Association

Relevant Experience:

Richard is a consultant for Major Training Services Pty Ltd. His role includes the delivery of training programs in his areas of expertise. Richard has over 30 years' practical experience in management and professional development in the public and private sectors. Some of Richard's relevant training experience includes:

- ♦ Delivery of Defence Basic, Intermediate and Advanced Writing Skills courses.
- ♦ Development and delivery of Defence Cadet's Mentoring workshops.
- ♦ Delivery of a half-day Mentoring Training workshop for DFAT staff.
- ♦ Involvement as a supervisor and mentor on the Defence Graduate Development Program from 2004 to 2007.
- ♦ Development of a range of management-related course packages for RailCorp.
- ♦ Army Member of a Defence Science and Technology Organisation team, which conducted a "Training Optimisation Study" for the Australian Army.
- ♦ Policy development and implementation within Defence. Richard has both led, and participated in, the development and implementation of policy initiatives, including the Higher Education Policy for Defence.



- Change management experience. Richard has both led and participated in numerous change management initiatives within Defence, including the “I’m an Australian Soldier” initiative and the “Towards a ‘Smarter’ Army” initiative.
- Delivery of a half-day Process Modelling workshop for Army participants. Feedback included: ‘Excellent knowledge of Process Modelling. Delivered what can be a complex topic in a simple and easy to understand manner’.
- Delivery of numerous workplace-based workshops on Thinking Skills within Defence organisations. Feedback included: ‘Very professional and knowledgeable. Full of great information and quotes. Very good at explaining concepts and new ideas’. ‘He was excellent, well-spoken, motivating and had a lot of knowledge on the topic.’ ‘(Richard) King is an excellent and polished presenter able to interface with a diverse audience’.
- Delivery of numerous workshops on Presentation Skills within Government organisations. Feedback included: ‘Excellent – highly professional in all aspects of presentation.’ ‘Inspiring. Reassuring. Supportive. Put me at my ease.’
- Development and delivery of a series of workshops on ‘Communicating Successfully with Internal and External Stakeholders’ to the Federal Department of Health and Ageing. Feedback included: ‘The presenter (Richard) was fantastic’.
- Development and delivery of a series of half-day workshops on ‘Ethics’ for the Department of Foreign Affairs and Trade. Feedback included: ‘Excellent’. ‘Informative and entertaining’. ‘Good at promoting discussion and debate. Well informed’.
- Delivery of a three-day Leadership and Management program to DFAT Locally Engaged Staff. Feedback included: ‘Excellent, very good time manager’. ‘Excellent course facilitator’.
- Delivery of a workshop on ‘Group Dynamics’ to a RAAF Management course. Feedback included: ‘Outstanding.’ ‘Very good style – everything about his presentation style kept me interested and attentive’.
- Delivery of a workshop on Negotiation Skills for staff at Government House, Canberra. Feedback included: ‘Excellent speaker. Explained difficult ideas so we could understand them easily’.
- Richard worked as both an independent contractor and as a member of project teams to deliver support to organisations in the fields of technical writing, facilitation, training and project management.

Richard is a very experienced presenter with audiences ranging from one-on-one skills coaching to addressing professional groups of over two-hundred. He has developed and delivered workshops extensively within both the public and private sectors. He has spoken as an invited speaker at conferences in Malaysia, Brisbane and Mount Macedon, Victoria. His work has been cited and used by professional development courses in Australia, Singapore and the U.S.A.

His experience also includes working in Thailand and the U.S.A and attending professional conferences in the U.K., Singapore and New Zealand.